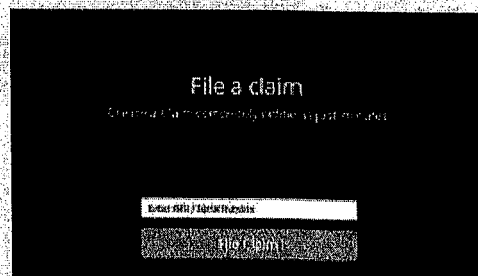


GO CARE EZ CLAIMS PORTAL

Customers can use the GoCare Portal to obtain Policy information, File a Claim or check on Claim status using a device IMEI or Serial Number.

FILE A CLAIM

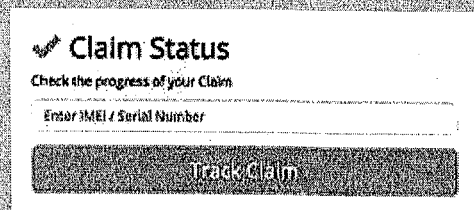
1. Go to www.gocare.com/EZclaims
2. Enter the device IMEI or the Serial Number. Select **File Claim**
3. The Claim Form will be displayed for covered devices.
 - a. If the error message is received, try re-entering the IMEI and/or the Serial Number.
 - b. Please contact customer service at 855-462-2781 if the device cannot be located.
4. Complete the Claim Form in its entirety and select **Submit**.
5. All updates pertaining to the Claim can be found using Claim Status.



The screenshot shows a web form titled "File a claim" with the subtitle "Create a claim to receive repair services". It features a text input field labeled "Enter IMEI / Serial Number" and a button labeled "File Claim".

CLAIM STATUS

1. Go to www.gocare.com/EZclaims
2. Enter the device IMEI or Serial Number. Select **Track Claim**
3. All information related to the progress of the Claim will be displayed in a pop-up window.

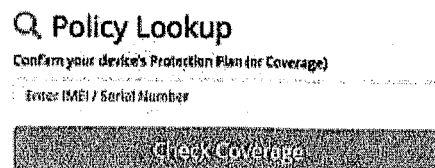


The screenshot shows a web form titled "Claim Status" with the subtitle "Check the progress of your Claim". It features a text input field labeled "Enter IMEI / Serial Number" and a button labeled "Track Claim".

Email updates for Claims are only sent to the email that was provided at the time of purchase.

POLICY LOOKUP

1. Go to www.gocare.com/EZclaims
2. Enter the device IMEI or Serial Number. Select **Check Coverage**
3. Coverage information will include Device details, Policy Number, Policy Status, Length of Coverage, Activation date and End date.



The screenshot shows a web form titled "Policy Lookup" with the subtitle "Confirm your device's Protection Plan (or Coverage)". It features a text input field labeled "Enter IMEI / Serial Number" and a button labeled "Check Coverage".

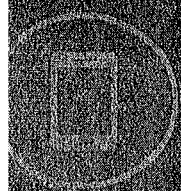
No one plans to spill milk on their Chromebook or drop an iPad face down in the classroom! They're called accidents for a reason...they happen, they're unintentional. What is planned is the Peace of Mind our customers have knowing their education devices are protected by GoCare.

We take the worry out of those moments by providing an EZ Claims process - filing a claim has never been easier. Our all US-based customer service team reviews and processes claims quickly processes to get damaged devices on the road to repair.

A cracked screen is an expensive repair, but not when your device is covered by GoCare.

Solutions, not stress.

That's the GoCare Peace of Mind promise.



WHAT IS COVERED

(Refer to prices and selections in Plan Options)

Mechanical Breakdown - mechanical and electrical failures. Defective buttons or connectivity ports

Accidental Damage from Handling - Damage from drops, such as cracks, dings, housing damage, or shattered screens. Liquid damage from spills to full submersion

Theft (non-burglary) - Devices that are stolen

Perils - Fire, Flood, Vandalism, Natural Disasters

Mysterious Disappearance (lost) - Lost devices

Burglary/Robbery - Devices taken by force

See policy for complete details, terms and conditions

HOW IT WORKS

When an issue occurs, a **Claim** is filed online. Liquid damage claims must be filed within 7 calendar days; all other claims must be filed within 30 days of the incident. Sooner is always better!

A complete, detailed claim form is imperative to the prompt processing of any claims. We want to resolve issues quickly, so we have made the claims process a breeze.

Our Claims Specialists will review the claim in 4-6 business hours. Once approved, packing and shipping instructions will be emailed along with a prepaid shipping label.

If we must replace a device, we take ownership of the original device and provide a replacement or settlement based on our agreement. The remaining coverage transfers to the new device.



GO CARE

OUR SERVICE IS YOUR PROTECTION

Herculaneum High School has selected GoCare as their preferred protection plan vendor for their student issued Chromebooks.

Let GoCare help you keep your student's device protected from life's accidents.

It is quick and easy to purchase your discounted school coverage at: www.gocare.com/dunklin

We accept Visa, MasterCard, Discover, AMEX, and PayPal

YOUR PLAN DETAILS

Device: Dell Chromebook 11

Term: 1 Year

Deductible: \$0

OPTIONS

Coverage: Mechanical Breakdown, Accidental Damage, Theft, Perils, Burglary/Robbery ONLY

Cost: \$38.17

Coverage: Mechanical Breakdown, Accidental Damage, Theft, Perils, Burglary/Robbery, and Lost

Cost: \$43.35

Portal opens August 8th



WHO WE ARE

GoCare is one of the largest independent insurance providers for mobile electronic devices. We take pride in the comprehensive coverage we offer and our simple, easy to use claims process. With a 5 star Trust Pilot rating, an A rating with the BBB, and thousands of ecstatic customers, GoCare values every customer's experience.

Underwritten by Fortegra Financial and affiliates, part of the Tiptree Financial Family.

Herculaneum High School Technology Department
Chromebook Insurance Form

The Herculaneum High School 1:1 Program will be transitioning from MacBooks to Chromebooks for the 2016-17 school year. Each Herculaneum High School student will receive a Dell Chromebook to use for the school year. Just like a textbook, these devices are the responsibility of the students.

As with any district-owned property (technological or otherwise), the Dell Chromebooks should be handled with care regardless of where they are used. With this in mind, Herculaneum High School has selected GoCare as an insurance provider for the Chromebooks. We strongly advise that you purchase this coverage to protect your student's device against the following: cracked screens, liquid spills, vandalism, theft, fire, flood and other natural disasters.

Chargers are NOT covered under the insurance. If the charger needs to be replaced, the replacement cost for a new charger is \$30.

Purchase of the insurance should be made online: www.gocare.com/dunklin

All insurance claims should also be made online: www.gocare.com/EZclaims

If you choose not to purchase coverage for your student's device, please be advised you are liable for any and all damages to the Chromebook. Repairs can range from \$20 to a full replacement cost of \$250.

Purchasing insurance through GoCare is optional but strongly recommended as your student will be held accountable for any and all damages to the Chromebook.

Your signature below states that you accept full responsibility for your student's Chromebook device.

Student Name: _____
(Print Name)

Parent/Guardian: _____
(Print Name)

Parent/Guardian Signature: _____ Date: _____

This form, along with the Laptop Agreement Form, must be completed and returned before a Chromebook is issued to your student. Chromebooks will be issued beginning August 18, 2016.

**Dunklin R-5 School District
Student & Parent/Guardian Laptop Agreement**

As a condition of using any Dunklin R-5 School District laptop ("Laptop") assigned to me, I understand and hereby agree to the following:

Student Responsibilities:

- I understand that the Laptop is and remains the property of the District, and that my use of the Laptop is a privilege.
- I understand that my use of the Laptop is for educational purposes only, and acknowledge that I have received and agree to abide by the District Technology Acceptable Use Policy as well as all local, state, and federal laws.
- I agree to keep all accounts and/or passwords issued to me by the District secure. I will not share this information with any other students. This includes passwords for the Laptop, email and/or network access and other school systems.
- I agree that I will never use this Laptop to share personal information over the Internet, and, in addition, while using this Laptop, if I am asked for personal information or harassed in any way I agree to report it immediately to my parents, teacher, or principal.
- I understand that my email (or any other communications) sent through the Laptop should be appropriate, legitimate, and responsible communications, that these communications may be traceable to the District or me, and that I have no right to privacy concerning any communications made through this Laptop or any information stored on the Laptop.
- I agree that I will not install, download and/or otherwise utilize any software or data that is illegal, would violate copyright laws, or that would otherwise violate the District Technology Acceptable Use Policy. I also understand that when the Laptop is returned to the District, the District may, in its sole discretion, reformat or otherwise erase any all programs, applications, and/or data on the Laptop.
- I understand that all of my files, data and information stored on the Laptop are not private, and that District personnel can review the Laptop, and any files, data or information residing on the Laptop, at anytime.
- I understand that it is my responsibility to store and backup my data and that the District does not guarantee or warrant in any way the performance or quality of the Laptop, and the District will not be liable for any direct or indirect, incidental or consequential damages (including lost or irrecoverable data or information) sustained or incurred in connection with the use, operation or inability to use the Laptop.
- I will not attempt to repair or materially physically modify the Laptop, nor will I attempt to clean it with anything other than a soft cloth, and I will report any problems with the Laptop to District office staff.
- I will treat the Laptop with care by, among other things, not leaving it outdoors or in a vehicle at extreme temperatures, by preventing physical abuse to the Laptop (e.g. dropping it), and/or by not using it with food or drink in a way that may damage the Laptop. I also agree to store and use the Laptop in a manner designed to prevent theft or loss.
- I understand that if the Laptop must be replaced due to damage, theft, or loss, an additional insurance fee will be required before another laptop will be issued to me.
- I understand that if the Laptop is intentionally damaged, destroyed, stolen, or subject to intentional refusal to return to the District upon request, such conduct may result in criminal charges, whether in juvenile or adult court, and will require restitution (criminal and/or civil).

My signature, as well as the signature of my parent/guardian, acknowledges receipt of the Laptop and agreement to abide by the terms of the Laptop Agreement as set out above. Parents/guardians will assume any financial responsibility for damages not covered by warranty.

<hr/> Student Printed Name	<hr/> Student Signature	<hr/> Date
<hr/> Parent/Guardian Printed Name	<hr/> Parent/Guardian Signature	<hr/> Date